



## NEXT-GEN PERSONAL TRACKER

# 4G Personal Safety GPS

The most advanced personal emergency location on device, for your everyone - keeping it all connected with tracking information and voice functionality. Built in 3D G-sensor can be used for no movement alarm, falling alert, power management, and more.



### **4G LTE Connectivity:**

Support various 4G bands, it will fall back to 3G/2G when there is no 4G coverage.

### **SOS Alarm:**

It sends SOS alarm in real-time with the complete location details of the device if a person that is in danger presses the SOS/panic button.

### **Voice Prompts:**

Your Seek PRO device will send Voice Alerts stating the status of your device, and prompts such as a call being made to an emergency contact.

### **Fall Down Alarm:**

Be notified if a potential fall or collision has taken place. Fast alerts allow you to react promptly.

### **Set up Geofences & Alerts:**

Set multiple Geofences and receive alerts as a device enters or exits a particular area.

### **Waterproof:**

Wear your Seek PRO device In the shower for safety and peace of mind to alert your loved ones if you find yourself in any emergency situation.

### **Charging Base:**

You simply place your Seek PRO device onto the charging base and it will be ready for use In just 20 minutes.

### **Two-way Calling:**

Use two-way calling to call your loved ones at any time, they can even call you with the touch of a button.

### **Locating Technologies:**

Real time tracking, up to 4 location technology: GPS, WIFI, Bluetooth and LBS.

### **Wireless Charging:**

A Qi charger provides a quick charging and easy to use.

## 4G PERSONAL GPS TRACKER

# ALL IN ONE BOX

Protect by keeping track of real-time location via your app.

- Mobile App Access
- Local Support
- 1-Year Warranty
- No ongoing costs!

### Contents:

4G Personal GPS tracker, charging cable, charger, base station, instruction manual.



## General Specifications

**Dimension:** 62mm\*47.9mm\*18mm

**Weight:** 60g

**Sensor:** Motion & Vibration sensors

**Waterproof:** Follow the IP67 Standard

**Battery:** Rechargeable, 3.7V,1000mAh

**Battery life:** Up to 72 to 240 hours under normal usage

**Connectors:** 4 Pin-Magnet for charging

**SIMcard slot:** Nano SIM card; ESIM card

**Hardware:** Built-in Microphone& Speaker

## Colour options



# Personal GPS FAQ's



## **Q: What should I look for in a GPS?**

A: Although there are many features on a GPS device there are a core group which should be observed as a baseline, they are; battery life, tracking accuracy, data security, cell network certifications and the application used to access GPS should meet highest usability and accessibility standards.

## **Q: What are the costs?**

A: The only cost to you is the upfront cost of the watch, we have NO ongoing charges or fees.

## **Q: Are there any contracts?**

A: Iottag do not create contractual agreements on any products. Once you purchase your devices its yours, and will continue to work.

## **Q: Are there any subscriptions?**

A: No. We don't believe in subscriptions to use our software, it will always be free.

## **Q: Do I need a SIM?**

A: Yes you will need to purchase a SIM card and service with text, call and data. If you have only a data SIM we can make this work, contact support for further information.

## **Q: International roaming?**

A: As long as your SIM supports international travel so will your watch. – Speak with our customer care team to learn more.

## **Q: How do I receive my Alerts?**

A: Notifications and Alerts are sent directly to your App. You can also request for these to be sent via SMS and calls these alerts will use your SIM's plan.

## **Q: Can I preset my emergency contacts?**

A: You can set up to 15 different numbers to SMS alert or call on press SOS.

## **Q: What is the data security policy?**

A: At iottag we operate a safety and security first approach – we store all of our data on Amazon Web Services which are located in Sydney and offer a gold standard of data whilst in transit and at rest.

## **Q: Are you NDIS registered?**

A: Yes, we are a NDIS registered provider. Multiple ways to claim, get in touch with our helpful support team to learn more about options available.

## **Q: How long will the battery last?**

A: The device was designed with battery life in mind. Battery life is influenced by several factors, such as cellular coverage, GPS availability, temperature and your device's activity level. Depending on usage, mode and environmental factors battery life is generally one day. The battery can then be completely re-charged within two hours.

## **Q: Do you offer 24/7 monitoring?**

Our partners at Blueforce have an experienced and fully-licensed team of operators, all trained in senior first aid provides 24-hour monitoring and technical support with certified response times exceeding industry standards, with access to interpreter services, multiple communication pathways to receivers for alarm transmission, data reports and audio recordings of all events. Starts at \$35 a month.

## **Q: After sales support?**

A: We're here to help, through e`mail, live chat or call our hotline.





## Amazing

Accurate Location, check in / out and smart alerts make this product perfect for our on and offsite teams

- Yvonne (WA Health)

## Organisations that trust us



"We're always here to help"

✉ Email: [support@iottag.com.au](mailto:support@iottag.com.au)

☎ Call: 1300 662 280

💬 Live Chat: [iottag.com.au](https://iottag.com.au)